

Additional terms for AI features

1. Scope and coverage

These terms (“AI Terms”) apply when you use AI-powered features in Interaxo (the “AI Features”).

They are an addition to our general **Terms and Conditions** (the “Agreement”). If there is any conflict between these AI Terms and the Agreement specifically about the AI Features, these AI Terms will apply.

2. AI Features

The AI Features form part of the Services delivered under the Agreement and are provided as an integrated capability within the product, not as a separate AI product or standalone service.

As part of our SaaS delivery, the AI Features may be updated, modified, improved or replaced over time, including to maintain performance, security and compliance, and to introduce new functionality.

3. Data usage with AI

Your data remains yours.

The Customer grants Interaxo the right to process the Customer’s data and content to:

- i) deliver the AI Features, and
- ii) maintain, improve and develop the AI Features, including training, tuning and improving AI models and developing new AI-powered functionality.

We will use data in accordance with:

- the Agreement
- the Data Processing Agreement (DPA)
- applicable data protection laws

The Customer is responsible for ensuring not to provide special categories of personal data or other highly sensitive information unless this is explicitly covered by the Agreement or DPA.

4. Third-party AI technology

We may use third-party AI technology (“AI Providers”) as part of delivering the AI Features.

We remain responsible to you under the Agreement and will ensure that AI Providers are bound by appropriate confidentiality and data protection obligations.

We may change AI Providers over time to improve the Service. If we make a material change, we will give notice according to our DPA.

5. Compliance and other legal terms

You must use the AI Features in line with:

applicable laws and regulations (including data protection law and any AI-specific rules that apply to your organization), and

the same acceptable use and restrictions that apply to the rest of the Service under the Agreement.

Our general terms on confidentiality, limitation of liability and other legal topics in the Agreement also apply to the AI Features.

Acceptance of these AI Terms is a condition for use of the AI Features under the Agreement.

1. CONTACT

If you have any questions about the terms for AI features or anything else, please contact:

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